

LPA CONNECTION SYSTEMS - JOB DESCRIPTION

Position: Quality Manager – LPA Connection Systems

Date: 24 April 2021

Reports To: Managing Director

Staff Reporting to this Position: Quality team

Job Purpose:

Reporting directly to the Managing Director, the Quality Manager will be responsible for:

- Maintaining and improving the Company's quality management system and ensuring internal compliance
- Working with all departments to ensure their procedures are being followed, and to improve their internal and cross-functional processes and procedures
- Ensuring the quality of current and newly introduced products are compliant and traceable
- Coordinating quality activities across all departments and functions
- Developing and improving quality relationships with all LPA's customers
- All quality activities and personnel in the Company's quality department
- Providing strong leadership in the day-to-day operations of the quality department and mentor the team
- Establishing performance goals for all departmental employees and monitor performance on a continuous basis
- Overseeing the recruitment, performance management, training, and discipline of quality personnel
- Member of the Company's management team
- Producing the quality element of the Company's annual budget
- Formulating the departmental strategy aligned to the overall Company strategy
- Embedding a Continuous Improvement culture within the quality department and contribute to the continuous Improvement programme across the Company.

Key requirements:

- HND or equivalent qualification in engineering or a related technical field required
- Minimum 5 years' experience in a manufacturing environment
- Ability to articulate (verbally & in writing), defend and negotiate quality expectations with internal and external customers at all levels of management
- Good interpersonal skills with the ability to guide and educate/train at all levels.